



OPTIMIZING THE FM ORGANIZATION



Our core services start with understanding the performance of facility assets, sustaining those assets with effective facility management, optimizing use of space, safety and security planning, efficient operational practices, training, and staff development. We believe in understanding. . .



Our life-cycle approach to facility management enables facilities that are resilient, safe, healthy, productive and efficient. We help you improve the way you manage your facilities. Our expertise spans operations, maintenance, and funding of facilities, with an approach tailored to match program needs. Our services enable defensible, data-driven decisions at every stage of a facility's life cycle.

Our Vision

To shape the future of how facilities are managed, operated, maintained and sustained.

Contact Us

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OUR SERVICES

STRATEGIC PLANNING

Strategic planning is the foundation that will sustain your organization and help it thrive. It begins with a clear understanding of an organization's vision, mission and values and alignment of facility needs with organizational priorities. We facilitate the facility strategic planning process using a variety of tools to help you improve the way you manage facilities.

PERFORMANCE MANAGEMENT

Performance management is key for any organization wanting to perform well. Often an outcome from the strategic planning process, putting meaningful metrics and measures in place helps the FM organization identify if the FM team is meeting its objectives, what is and isn't working, and how to improve. FEA works to optimize FM technologies and other processes to help create an integrated system of metrics, key performance indicators (KPIs) and management tools that allow the facility manager to define service levels, monitor the operating environment, evaluate workforce effectiveness, and create alignment with the KPIs and organizational drivers to manage risk.

FM TECHNOLOGY

Optimizing the value and utilization of facility management technologies requires careful preparation, attention to detail and proactive data management. FEA can enable you to maximize usage, optimize performance and improve the value of existing FM technologies or assist with a new program to help deliver the data you need to make decisions.

FINANCIAL ANALYSIS AND DATA MANAGEMENT

Understanding the financial implications of facilities and how to use performance and financial data is critical to the success of any FM program. Beginning with an analysis of capital and operating expenditures, FEA creates a framework used to benchmark against comparable facilities. We leverage data to build strategic funding models that predict the impact of future replacement or renewal expenditures to create recommendations to improve return on investment by minimizing the present value of future capital and operating expenses.

WORKFORCE DEVELOPMENT

With the goal of excellence in facilities management service delivery in mind, we can evaluate the knowledge, skills, abilities and competencies needed at the FM staff level and, if needed, develop training programs that result in high-performance FM services. FEA has utilized this evaluation framework and scale to inform clients of best practices in organizational structure, position descriptions, competency development, staff development programs, and training.

REPRESENTATIVE CLIENTS



FEA...Improving the Way You Manage Facilities