

8x8 Features List



8x8 Features

Features	Description	X1	X2	X3	X4
Unlimited Calling	Call freely up to 47 countries without additional long distance charges, excluding mobile, special and premium numbers for certain countries	●	●	●	●
Mobile & Desktop App	Allow employees to work on any mobile device, from anywhere, at anytime	●	●	●	●
Cloud Recording	Record the audio, video, and desktop from meeting. Save it in the cloud to reference later or send to those could not make it	●	●	●	●
Analytics for Virtual Office	Company Summary, Extension Summary, Call Details Records, Active Calls, Unreturned Calls, Meeting Analytics	●	●	●	●
Voicemail with Transcription	View and listen to recordings on your desk phone, computer or mobile device; transcribes voicemail to text and sends an email with it included	●	●	●	●
Auto Attendant	A service that acts as an automated receptionist. Through profiles and rules, select which phone menu options and recordings are used at specific times for callers to route themselves to the appropriate destination.	●	●	●	●
Meeting Analytics	Quality, performance and usage analytics	●	●	●	●
Join from online web browser	Join meetings from any online web browser without downloading and app	●	●	●	●
24/7 Support	24/7 global follow-the-sun Support	●	●	●	●
Group or Private Messaging	Send messages to every video meeting participant or Send private messages to individuals in a video meeting	●	●	●	●
Numerous Integrations	Google, Office 365, Calendar, and Salesforce Integrations	●	●	●	●
International Calling **			●	●	●
Business SMS/MMS and texting	Send/receive text messages and multimedia attachments from your 8x8 phone number to any other phone number		●	●	●

** X1- US & Canada, X2- US & Canada + 14 Countries, X3- US & Canada + 32 Countries, X4- US & Canada + 47 Countries